You can confidently use our broad vaccine line in extended revaccination interval programs, and rest assured that you, your clients and your patients have the backing, in writing, of one of the most trusted companies in the animal health industry.

* All companion animal vaccines are covered with the exception of all Defensor® and Felocell® FIP products.
Dear Doctor,

You understand that immunity and immunization are complex medical processes and are dependent upon much more than what is delivered in a syringe. At Zoetis, as veterinarians and scientists we also understand that immunity is complex, and immunization cannot be guaranteed, regardless of manufacturer, and regardless of vaccine. While no manufacturer can guarantee exactly how a pet will respond to a vaccine, our company can and does guarantee how we will support you, your clients and your patients, should the need arise.

Zoetis is proud to provide an unparalleled safety net of support for you and your patients when you use our vaccines. You can confidently use our broad vaccine line in extended revaccination interval programs (see below), and rest assured that you, your clients and your patients have the backing, in writing, of one of the most trusted companies in the animal health industry.

The Zoetis Companion Animal Immunization Support Guarantee:

Zoetis will cover reasonable diagnostic and treatment costs up to $5,000 if a pet vaccinated with one of the Zoetis antigens listed below contracts the corresponding disease after January 1, 2016.

Conditions:
- The pet must be vaccinated by a licensed veterinarian with an established client-patient relationship.
- A veterinarian (or appropriate veterinary health care team member) must be the primary point of contact for the guarantee to be valid. Zoetis will direct all claims from pet owners, breeders, etc., to the vaccinating veterinarian.
- At the time of a claim, veterinarians must collaborate with Zoetis Veterinary Medical Information and Product Support (VMIPS) in designing an appropriate diagnostic and treatment regimen. A diagnosis must be made using criteria predetermined by VMIPS. To contact VMIPS, call 1-888-963-8471.
- At the time of a claim, veterinarians must submit a copy of medical records pertinent to EACH reported case, including vaccine brand, serial number and date of vaccination.
- At the time of a claim, vaccine purchase history will be verified by VMIPS. Claims involving vaccines purchased from unauthorized sources will not be supported under the Zoetis Companion Animal Immunization Support Guarantee.
- Claims involving animal species other than those on the product label are not covered.
- Claims involving puppies and kittens less than 15 weeks of age, or involving onset of disease within 3 weeks (2 weeks for Canina Influenza Virus) of completing the initial immunization series, are not covered.
- For the core vaccine Companion Animal Immunization Support Guarantee (4 years) to be valid, the pet must have received an age-appropriate initial vaccination series as per the vaccine label. A Zoetis vaccine must be the most recent vaccine used in the series. Per AAHA/AAFP Vaccination Guidelines, a 1-year booster is recommended after the initial puppy/kitten series.
- When a series is required, the two vaccines should ideally be given according to the label instructions, but no sooner than 2 and no greater than 6 weeks apart.
- For the non-core vaccine Companion Animal Immunization Support Guarantee (1 year) to be valid, the pet must have completed an age-appropriate vaccination series as per the vaccine label. A Zoetis vaccine must be the most recent vaccine used in the series.
- Any animal vaccinated in accordance with the AAHA/AAFP Vaccination Guidelines, with appropriate Zoetis vaccines, is fully covered under the Zoetis Companion Animal Immunization Support Guarantee.
- For the Feline Leukemia support guarantee (2 years) to be valid, the medical record must document a negative FeLV test at the time of immunization.
- All payments made under the Zoetis Companion Animal Immunization Support Program may require a signed consent form from the veterinarian and/or pet owner.

Bordetella bronchiseptica Vaccines:
- Animals will be covered under the Companion Animal ISG for any Zoetis Bordetella bronchiseptica vaccine as long as exposure has not occurred for 1 week following completion of the vaccination series or mucosal vaccine.
- Zoetis is proud to support dogs who are suspected to have a Bordetella bronchiseptica infection for diagnostic and treatment (if they are in fact diagnosed) costs up to $7,500 if they have received a “prime boost” protocol. This protocol entails the use of a Zoetis B. bronchiseptica intranasal vaccine as the initial or priming dose. In 2-6 weeks, the dog will receive a “booster” dose of Bronchicine® C Ae. Thereafter, the dog will receive an annual injection of Bronchicine® C Ae.

For more product information and Companion Animal Immunization Support Guarantee assistance, contact VMIPS 1-888-963-8471.